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From: Taylor's Boatyard <info@taylorsboatyard.co.uk>

Sent: 25 August 2020 13:37

To: Waterways Ombudsman <enquiries@waterways-ombudsman.org>

Subject: Taylor's dry dock

Dear Ombudsman

Thank you for your email.

I am concerned that I may have not illustrated correctly the way the Trust undertook the work on the culvert.

It was disappointing that the Trust refused to allow me to see their design specifications and test results for the incorrect products used. I strongly suspect these were purposefully never carried out.

The Trust have arrogantly portrayed themselves as experts on historic culvert repairs. This is certainly not the case here.

If the Trust has given you an indication of why they repaired the culvert in such a negligent way, other than to put me out of business, may I please see a copy of that documentation? I could maybe illustrate to you their wrongdoings. I have photographs, diary notes and other information recording what actually took place.

The Trust has purposefully made the dry dock too dangerous to commercially operate and all my requests for discussion, consultation or information continue to be ignored. It is unimaginable to me how much money has been spent and yet not a single drawing or explanation can be provided.

Please let me know how I can be of further assistance.

Kind regards

Peter Askey

Director

Sent for and on behalf of Taylor's Boatyard Ltd